



## Returns Form

### Your Details:

Full Name:		Order Ref:
Billing Address:		
		Postcode:
Tel:	Email:	

### Reason Code (circle code):

<b>A. No Longer Required:</b> A-1 Not Suitable/Not As Expected A-2 Changed Mind A-3 Ordered Wrong Item/Not Compatible A-4 Wrong Size/Poor Fit (clothing, helmets etc...) A-5 Poor Quality (give details)	<b>B. Arrived Too Late:</b> B-1 Late Dispatch B-2 Courier Issue  <b>C. Wrong Item Received:</b> C-1 Wrong Item Dispatched (please call/email) C-2 Ordered Wrong Item	<b>D. Found Cheaper Elsewhere:</b> (Please call/email to see if we can price match)  <b>E. Faulty/Damaged/Missing Parts:</b> E-1 Faulty Item/Warranty Claim (give details) *See notes below for 4iiii/Hope* E-2 Arrived Damaged/Missing Parts/Signs Of Wear
Other/Further details:		

\* For 4iiii power meters please contact 4iiii support direct: \*

<https://4iiii.zendesk.com/hc/en-us/requests/new>

\* Hope warranty/service items can be returned directly to Hope: \*

<https://www.hopetech.com/warranty-service/>

### Returned Items:

Product (include product code)	QTY	Refund/Exchange?	Exchange item (include product code)
		Refund/Exchange	
		Refund/Exchange	
		Refund/Exchange	
		Refund/Exchange	

Return/Exchange Delivery Address:
Postcode:

Return Address: (cut and attach to parcel)

### FAO Returns Department

Winstanleys Bikes  
Unit 8-9 Martland Court  
Fourmarts Road  
Wigan  
WN5 0LU