



| Your Details |
|--------------|
| Full Name: |

| Billing | g Address: | | | | |
|-------------------------------|--|----------------------|---|--|---|
| | | | | | |
| | | | | | |
| | | | | Posto | code: |
| Tel: | | | Email: | | |
| | | | | | |
| Reas | on Code (circle code): | | | | |
| A. No Longer Required: | | B. Arrived Too Late: | | D. Found Cheaper Elsewhere: | |
| | | B-1 | Late Dispatch | (Please call/email to see if we can price match) | |
| A-1 | Not Suitable/Not As Expected | B-2 | Courier Issue | | |
| A-2 | Changed Mind | | | E. <u>Fa</u> | ulty/Damaged/Missing Parts: |
| A-3 | Ordered Wrong Item/Not Compatible | C. Wr | ong Item Received: | E-1 | Faulty Item/Warranty Claim (give details) |
| A-4 | Wrong Size/Poor Fit (clothing, helmets etc | C-1 | Wrong Item Dispatched (please call/email) | | |
| A-5 | Poor Quality (give details) | C-2 | Ordered Wrong Item | E-2 | Arrived Damaged/Missing Parts/Signs Of Wear |
| Other | /Further details: | | | | |
| | | | | | |

Order Ref:

Returned Items:

| Product | QTY | Refund/Exchange? | Exchange item (include product code) |
|---------|-----|------------------|--------------------------------------|
| | | Refund/Exchange | |

| Return/Exchange Delivery Address: | | |
|-----------------------------------|-----------|--|
| | | |
| | | |
| | Postcode: | |

Return Address: (cut and attach to parcel)

FAO Returns Department

Winstanleys BMX Unit 8-9 Martland Court Fourmarts Road Wigan WN5 0LU